

ENERGY ASSISTANCE PROGRAMS

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

- ◆ Assists qualifying households with heating costs
- ◆ **2019-2020 LIHEAP heating season October 1, 2019 through May 31, 2020.**
- ◆ Promotes energy awareness

ENERGY CRISIS INTERVENTION PROGRAM (ECIP)

- ◆ Disconnect notices and client advocacy with utility companies.
- ◆ Furnace repair/replacement
- ◆ Emergency delivery and reconnect
- ◆ Emergency cooling

2019-2020 INCOME MAXIMUM

| Household Size | Annual Gross Income |
|-----------------------|----------------------------|
| 1 | \$21,858 |
| 2 | \$29,593 |
| 3 | \$37,328 |
| 4 | \$45,063 |
| 5 | \$52,798 |
| 6 | \$60,533 |

*For households with more than 6 members,
Add \$7,735 for each member.*

**OPERATION: NEW VIEW CAA
OUTREACH OFFICES
OPEN MON-FRI, 8AM-5PM**

DUBUQUE COUNTY

1473 Central Avenue

Dubuque, IA 52001

Phone: 563-556-5130

Fax: 563-556-4402

DELAWARE COUNTY

721 South 5th Street, Suite B

Manchester, IA 52057

Phone: 563-927-4629

Fax: 563-927-5818

JACKSON COUNTY

904 East Quarry Street

Maquoketa, IA 52060

Phone: 563-652-5197

Fax: 563-652-5189

**CHECK OUT OUR WEBSITE
www.operationnewview.org**



Operation: New View CAA is an equal opportunity employer and service provider. All programs and services of the agency are available to all persons who meet qualifications regardless of race, color, creed, national origin, religion, age, disability, sex, or familial status; and in accordance with the Civil Rights Act of 1964